

Benefits of the All Woman Dread Disease cover

All of the services under our benefits umbrella are provided by women for women.

Intelligent Panic Programme

This is a 24-hour location-based service that gives you emergency assistance which can be activated by pressing a dedicated number on your cellphone. It incorporates a call centre linked to your cellphone panic facility. You simply press your chosen panic number, saved on your mobile phone, and the Intelligent Panic emergency call centre, staffed with experienced crisis managers, will phone you back and manage your emergency to completion on a 24-hour basis, using the latest location-based services.

Intelligent Panic ensures that:

- You will never have to remember an emergency number again
- You never need to be alone in an emergency
- You have access to all emergency support services from one button on your cellphone

Home Invasion Programme

If your home is invaded, you get 24-hour crisis management benefits, as follows:

- In the case of your cellphone being stolen in a home invasion, we will provide you with a cellphone loaded with pre-paid airtime to the value of R100.
- In the case of your vehicle being stolen, we will provide you with Group B car hire for 48 hours to keep you mobile.
- In the case of your credit card being stolen, we will provide you with a pre-loaded debit card up to the value of R500 to assist you in the interim.
- In the case of your keys being stolen in a home invasion, we will send a locksmith to your house to assist you with your locks, up to the value of R1000 per annum.
- In the case of your home being invaded, we will place a security guard at your house for 24 hours after the invasion has taken place.
- In case of your home being invaded, we will provide hotel accommodation to the value of R1000 per annum.

Trauma and assault 24-hour emergency assistance helpline

If you're involved in a traumatic incident, we will provide you with counselling by trained medical professionals. This is a 24-hour emergency assistance helpline that:

- Arranges the nearest local emergency assistance service and provides emergency transport to the nearest, most appropriate medical facility
- Offers referrals for psychiatric consultations
- Covers R5 000 per insured person with a maximum of R10 000 per family per occurrence in respect of psychiatric consultations
- Offers a psychiatric consultation benefit which provide 'career coaching' consultation(s) that help a cancer remission client to get back into the employment market if needed

Home and post chauffeur

You get transport home if you're not in a condition to drive yourself, such as after receiving cancer treatment.

Benefits are as follows:

- We will ensure that you and your vehicle arrive home safely. We will dispatch a vehicle with two drivers (where possible) and drive you home in your own car.
- All drivers are in possession of a public driver's permit, carry a cellphone, dress professionally, and all speak English.
- You can use this service six times per annum. Each incident is capped at R500. Any costs incurred over and above this will be for your account.

Terms and conditions

Bookings can be arranged between the following hours:

- Mondays to Thursdays 17:00 – 01:00
- Fridays 15:00 – 03:00
- Saturdays 16:00 – 02:00
- Sundays 16:00 – midnight

- The service is available within a 50km radius of city centres in Johannesburg, Pretoria, Durban, and Cape Town.
- At the specified time and location, the call centre will notify you that the pick-up driver has arrived at which time you will have 15 minutes to meet the driver. After the 15 minutes, the call centre will notify you that the pick-up driver will be leaving and the trip will be cancelled.
- Cancellation and rescheduling fees:
 - Two hours prior to booked pick-up time – Rnil
 - One hour prior to booked pick-up time – the pick-up will be counted as having occurred

Law for her

You get assistance for a range of legal matters, as follows:

- **24-hour legal advice line:** You can get telephonic information and advice on any legal matter.
- **Assistance for victims of crime:** We offer assistance and guidance through your case. In criminal cases, the government prosecutes the offender, so you don't need a lawyer. We guide you through the process and follow up with investigating officers.
- **Assistance with maintenance representations:** You get advice on any maintenance matter, as well as mediation between parties and drafting of maintenance representation for maintenance court.
- **Assistance with protection orders:** You receive advice on protection orders, and assistance and guidance in getting interim and permanent protection orders.

- **Assistance with arrest:** We can attempt to arrange for bail/release from jail telephonically, and assist with the appointment of an attorney for a bail hearing by putting you in touch with a lawyer at greatly reduced rates.

First for Women Insurance Company Limited is an authorised financial services provider (FSP licence number: 15261). Long-term policies underwritten by 1Life (FSP: 24769).