



1st for women



GUARDIAN ANGEL PET ASSISTANCE

At 1st for Women, we know there are times when a little extra help can go a long way. That's why we give you automatic access to our Guardian Angel Pet Assistance benefits when you take out pet insurance with us.

Vet@first

When your pet is sick, being able to call an expert at any time of the day or night is reassuring. Vet@first is a 24/7 telephonic advice line where our medical professionals will assist you through a medical crisis with your domestic pet (dogs and cats). Our team will also provide emergency advice, which includes referrals to vets and animal clinics or hospitals in the area.

Advice is also provided on general medical-related queries such as general care, feeding, puppy/kitten care, vaccinations etc.

Contact **0861 20 13 13** and one of our veterinary experts will assist you.

Pet Taxi

When you need to get your domestic pet to the vet, the parlour or the pet hotel, Pet Taxi will transport your furry friend to the chosen destination.

How it works

Distance: This service is available within a 50km radius of city centres in Johannesburg, Pretoria, Durban and Cape Town. The policyholder, together with the pet and up to two additional passengers, will be transported from a single pick-up point (Point A) to a single drop-off point (Point B). The distance between point A and B may not exceed 50km. One trip includes the collection from point A to B, and back to point A from B.

Qualify: This service is available within a 50km radius of city centres in Johannesburg, Pretoria, Durban and Cape Town. The policyholder, together with the pet and up to two additional passengers, will be transported from a single pick-up point (Point A) to a single drop-off point (Point B). The distance between point A and B may not exceed 50km. One trip includes the collection from point A to B, and back to point A from B.

Additional charges: If a trip exceeds 50km, payment for the additional distance must be directly paid in cash to the Pet Taxi driver. If you have utilised the maximum number of covered trips, you may continue to use the service and pay for the additional trip in cash.

Terms and conditions:

- This service is only available for domestic pets (dogs and cats).
- You must travel to the vet with your pet, which must be transported in their own cage or transport box.
- The Pet Taxi driver will wait at point B for 45 minutes. If you do not arrive in this timeframe to be dropped off again, another trip will be deducted from your annual benefit.
- The annual limit for Vet@first and Pet Taxi collectively is 4 incidents per annum up to the limit of R3 000.

Live more, be fearless
Your 1st for Women Angel

Contact **0861 20 13 13** to book for
Vet@first or to book your Pet Taxi.



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www.firstforwomen.co.za

Call centre operating hours:
Monday to Friday 7am - 6pm
Saturday 7am - 2pm